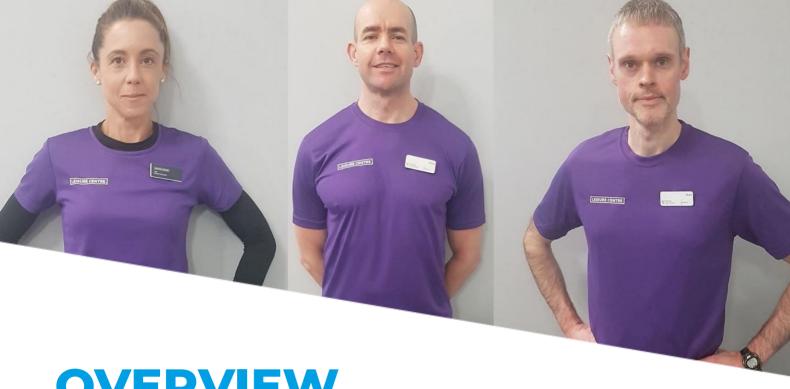# ReferAll at Legacy Leisure

Digital Data Management

ReferAll's patient data management system is being implemented across Legacy Leisure sites throughout 2025.

The system is a platform for social prescribing and exercise & wellbeing referrals.

ReferAll offers features, integrations, and automated solutions to help connect with referrals more efficiently and manage resources better to grow services.

OVERVIEW

One of the first contracts to go live with the new system was North Somerset. We caught up with the Team at Hutton Moor Leisure Centre, to see how they had been finding it.

Although they have only been using the system since the end of March, they have already processed over 80 referrals.

Initial reports confirm that the team are really enjoying using the new system and that moving to an entirely secure, online platform has made things much easier than having to manage paper records. They like that everything is now in one place and appreciate the simplified referral pathway which allows their regular referrers to quickly refer their patients to appropriate support.

The team anticipate that the system will allow them to become more efficient with their time management. This in turn, will allow them to support even more service users.

Their engagement with Primary Care has also improved; Kylie Taylor, Sales & Marketing Manager at Hutton Moor said:

"it has already given us a better relationship with the GP's as we are now have even greater security measures in place. We have one GP practice we have always struggled to get on board with but after a half an hour meeting explaining all the benefits of the ReferAll system they are now on board, which is great."

BENEFITS

By the end of July 2025, the following contracts will all benefit from the new system:

- North Somerset
- Vale of Glamorgan
- South Northants
- Erewash
- Cherwell
- Salisbury
- Leeds

Between them, they offer a vast range of support services, including:

- Cancer rehab
- Cardiac rehab
- Exercise for dementia
- MSK Hubs - Good Boost
- Stroke rehab
- Steady Steps
- Parkinson's
- Activity on Referral

And the benefits are already becoming clear:

- Enhanced Data Security
- Improved service user experience
- Slicker referral pathways for referring clinicians and self referrers
- Automated processes resulting in significant time saving at sites
- Enhanced data capture and reporting, enabling schemes to clearly demonstrate the good that they do
- Reduced referral processing time allowing more clients to be supported.